IꞮtanbul GONEN
★ ★ ★ ★ ★ hotel

Dear Our Guests;   İst, 2020 June

We would like to specify that we are honored for choosing us for your accommodation.

Protecting the health of our guests and staffs is our top priority. For this reason, we took some precautions during this epidemic period. In order to protect your health in line with these measures, we request your cooperation in the following subjects.

In order for all our staff to offer you the healthiest and most accurate service; General and personal hygiene, safe use of disinfection chemicals, proper use of protective equipments and HACCP training, these trainings are repeated periodically.

- ✓ The Body temperature measurements of all our guests, staffs, visitors and suppliers entering our hotel are recorded.
- ✓ Social distance warning and direction signs are determined in all common areas of our guests (lobby, general areas, elevator, restaurant, spa center, meeting hall foyers, etc.).
- ✓ All equipment such as pen, room key card and pos machines / pin pad devices offered to our guests during check-in and check-out aoperations are also hygienic in the UV sterilization box and presented to the use of our next guest.
- ✓ All our guests who will stay; "Guest Health Declaration Form" is presented at the check-in in order to record the last 14 days of travel and health status information and is requested to be filled in completely.
- ✓ The payments that we recommend you pay for contactless pos devices visa credit card instead of cash. The hygiene of our POS devices; disinfection products are made after the use of each guest.
- ✓ From the entrance of our hotel, Ecolab hand disinfection stands and hand disinfection Wall stations are available in all common areas of our guests and staff.
- ✓ Our guests who need personal hygiene equipment such as masks and gloves; they can get it from the reception desk.
- ✓ Visitors of our guests are not allowed to enter the hotel rooms. In addition, body temperature measurement records will be taken and hosted in the lobby or Lobbybar
- ✓ Cafe. Courier, cargo or meal orders for our guests cannot be delivered due to hygiene.
- ✓ The hygiene of our hotel; is provided with the world brand Ecolab disinfection products.
- ✓ All of our staffs use masks. In addition to the required working areas; mask, gloves, visor, bonnet, shoe covers and medical overalls.
- ✓ Each of our guests, after the check-in process; The room, which indicates that it will first enter itself in the room where cleaning and disinfection is performed, opens by opening the hygiene & disinfection strips.
- ✓ Our common areas, elevator and floor elevator buttons, door handles, tables, coffee tables and places are disinfected hourly. If deemed necessary and depending on the intensity of use, their duration is tightened.
- ✓ The air conditioning system of our hotel; It is a VRF system and fresh air intake is provided. In addition, air-duct disinfections, filter replacement and maintenance are carried out at regular intervals.
- ✓ In all comman areas of our hotel; gloves and masks waste disposal boxes for disposal after use.
- ✓ All textile products used in our rooms are washed at 80 ºC , dried at 85 ºC and ironed with a cylinder system at 180 ºC in addition, all food and beverage service products are washed at 60 ºC and rinsed at 80 ºC throughout the hotel.
- ✓ The mains water treatment system in our hotel is offered for use after being conditioned.
- ✓ There are table signs in our restaurant to provide sessions with social distance.
- ✓ Our breakfast service; It will be served as a continental or open buffet in Sedef Restaurant or GG Lunch & Restaurant according to the density; our continental breakfast and all drinks service staff; Buffet breakfast is served by our kitchen staff.
- ✓ In our restaurant; table and chair and table top products are disinfected after each use.
- ✓ In the health club, Spa Center (sauna, Turkish bath, massage rooms etc.) and indoor swimming pool usage, appointments are made according to social distance and are offered to our guests at certain time intervals.

We wish you a pleasant stay,

HOTEL MANAGEMENT